



The Inside Soup

October 2025

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Mojo spotlight

We shared in last month's newsletter that Microsoft has confirmed Project Online will no longer be developed or supported. For many organisations, this trusted tool has been the backbone of project delivery.

What we're hearing from Project Leaders like you:

- "We didn't even know it was being retired."
- "We can't afford to lose functionality."
- "Which option is right — Planner Premium, Project Server or something else?"

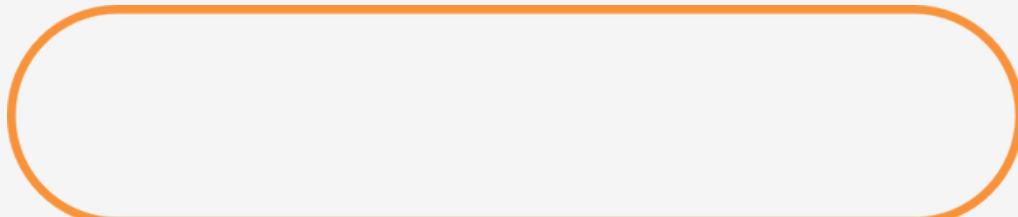
These aren't small questions.

Choosing the wrong path can result in lost productivity, broken workflows, or costly rework.

We have already commenced projects with customers looking for their next PPM tool.

Our team can help you understand, define, and roadmap the right future for your business. [Book in for a complimentary 30-minute PPM strategic assessment today.](#)

If you want to learn more about what's ahead, [read our blog](#) from [Tony](#) to understand the options available to start planning today.



Project spotlight

We recently had a great opportunity to work with a private property management company to assist them in building a Copilot agent that would support their facility managers with questions surrounding standard operating procedures and emergency management.

Our team worked alongside the CTO and Facilities General Manager to develop a Copilot agent that was fit for purpose to user needs. Because there was large amounts of information spread across various locations, users needed a reliable tool that could help them rapidly access the information they required in often high-pressure, time-sensitive situations.

The Copilot agent built links to an existing data repository containing Standard Operating Procedures, Emergency Management Plans, and contact lists, so the user is given answers from the correct set of sources and can be directed to a link with more information.

The next iteration of the Agent is enhancing it to look at specific contracts for each facility. This will allow users to query the Agent with facility-specific questions, thus broadening its use case.

This project had great outcomes as we were able to deliver a fully functioning Copilot agent being used in BAU in facilities Australia-wide. This agent provides timely access to information, resulting in time saved during time-sensitive situations and also empower operational teams to embrace and use AI tools in their day-to-day.

If you want to hear more about this project or want help building your own agents, reach out to our Data & AI team below.

Get in touch with our team

Community spotlight

We had a fantastic time hosting the OLD Biz Apps User Group this month! It was great to connect with so many passionate people from across the community and to see the room buzzing with ideas, questions, and real-world experiences. These gatherings always remind us how valuable it is to create a space where practitioners can share what's working, what's changing, and what's coming next.

A huge thank-you to everyone who joined us, and an extra shout-out to Neil Benson for an insightful deep dive into vibe coding and the different “personalities” of ChatGPT for Agentic Apps. His perspective sparked some great conversations around how AI is reshaping the way we design, build, and deliver business applications.

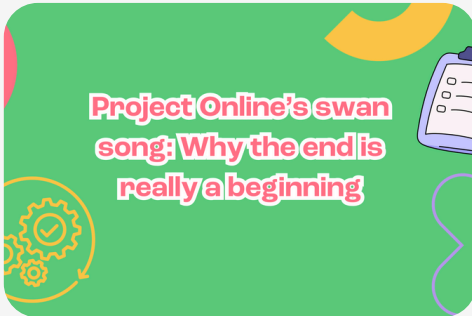
We also loved hearing the challenges and wins shared by attendees throughout the session. Whether it was someone's first time exploring low-code tools or another person's journey implementing advanced automation, the diversity of experience added real richness to the room. The Biz Apps ecosystem continues to evolve quickly, and user groups like this play a big role in helping everyone stay connected, supported, and inspired.

If this session has sparked ideas for your own organisation—or if you're looking to begin or accelerate your Business Applications, Data, or AI journey—we're here to help. Our team is always keen to chat, share learnings, and point you in the right direction. Get in touch to continue the conversation or explore how we can support your next steps.



In case you missed it

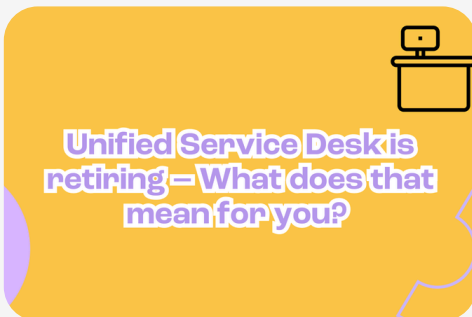
The Conversation



Project Online's swan song: Why the end is really a beginning

Project Online is retiring - are you ready? Read more and get the facts on what you need to know to prepare your PMO.

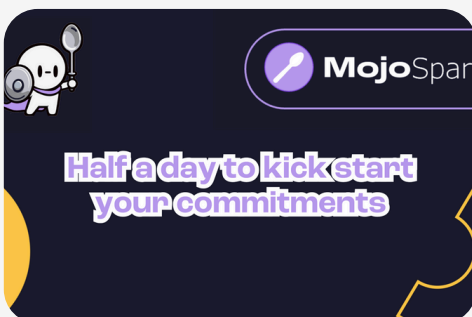
[!\[\]\(23d9fc146e83b5c3013cfa32c784f8d5_img.jpg\) Read more here](#)



Unified Service Desk is retiring - what does that mean for you?

Unified Service Desk is retiring - read on to learn what you need to do before 2028.

[!\[\]\(aa53ad6fea213b8b2226d3077e30533a_img.jpg\) Read more here](#)



Half a day to kick start your commitments

In just half a day, the MojoSpark workshop helps teams turn commitments into action. Discover how to spark momentum and drive change.

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Thank you for reading!

We hope you enjoyed reading our newsletter as much as we enjoyed making it!

