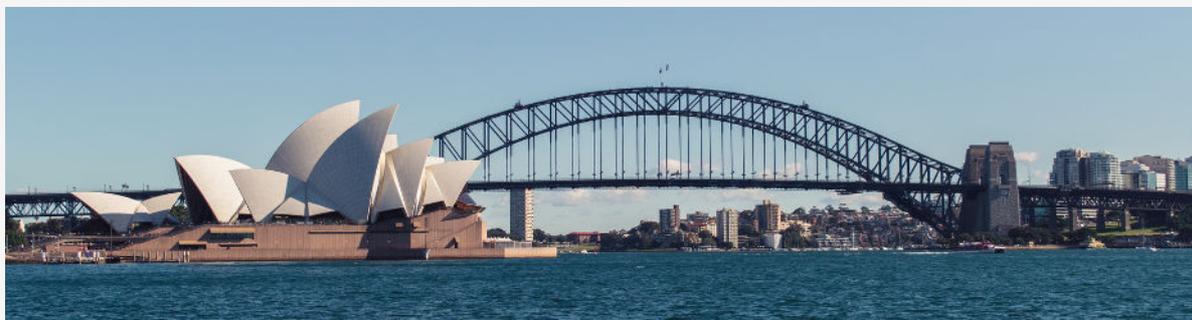# Mojo Spotlight

We're thrilled to have you back for another edition of our newsletter as we're hurtling towards the end of the calendar year faster than any of us can believe.

This month, we thought we'd shine a spotlight on our extended team and growing profile in Sydney. We're bringing one of our recent achievements to you via our Project Spotlight as we share a project we did for a customer seeking to support stakeholder engagement planning, recording, monitoring, and reporting using a custom Model-Driven Power App solution. We're also shining a light on our capability in crafting custom case management technology across a number of different clients and functions.

Read on and get in touch to find out more!

Sydney Team and Regional Expansion

We've always been about building meaningful connections, and our Sydney presence is no exception. Earlier this year our Principal Consultant, Kat Lee relocated to Sydney to begin to grow our capability and capacity in the region. From reaching out to existing customers through to building new partnerships and networking to extend our reach, we're excited to continue to build our presence and customer base across New South Wales.

We're also excited to announce the addition of Gerardo, a much respected and admired Project Management champion, delivering extraordinary programs for a wide range of clients in the public and private sectors.

Our brand launch has given us the opportunity to re-connect and share our news and projects with those who want to be reminded of our capability and team profile. If that's you, and you're based in Sydney, get in touch and we'll organise a time to connect. We're also working through our list of connections in New South Wales, so don't be surprised if you hear from us in the coming weeks!

Kat Lee

Kat is Principal Consultant and leader of our Business Transformation team and Customer Experience Program, applying her versatility and diversity in capability in Business Analysis, Strategy, Consulting and Change Management to take our service experience to new levels of brilliance. Always putting customers and people first she's our amazing enabler and facilitator of conversations and driver of business analytics, identifying pain points and automation opportunities to guide customers through their digital and business transformation journeys.

Connect with Kat

Gerardo Elepano

Gerardo is known for delivering large-scale transformation programs from inception to completion within the financial, telecommunications & government sector. By connecting strategy to operational delivery, Gerardo ensures measurable outcomes are achieved. Bringing skills in business analysis, program management and change management, Gerardo is comfortable leading large cross functional teams in complex and fast-moving environments.

Connect with Gerardo

Project Spotlight

Very recently one of our amazing customers reached out with a business problem related to the co-ordination, centralisation, automation and reporting around the management of stakeholders. Whilst we can't reveal our customer, we can say that stakeholder engagement is a very large part of their operational process, so much so that a business case was developed up and a scope of works was produced.

We created a custom Model-Driven Power App solution to support the customer's engagement planning, recording, monitoring, and reporting. The Power App platform is well known for it's user-friendly interface, extensibility for future enhancements, and highly secure M365 derived architecture making the solution 110% aligned to customer requirements and expectations.

In addition to the Power App solution, we also built a Power BI reporting suite for real-time insights and informed decision-making. Our solution is further integrated with existing M365 apps for effective information sharing, storage, and management.

Once the solution was designed, implemented, tested and accepted, we provided end-user training to maximise efficiency gains and embedding of the solution.

In summary our customer gained the following key outcomes:
- Efficiency and accuracy improvements across the Stakeholder Engagement strategy and process
- Engaged stakeholders and user engagement driving productivity gains and outputs

Tech Spotlight

At Mojo Soup we are a pretty humble bunch, so when we say we are brilliant at dealing with case management related solutions, you know we mean it. What is case management you may ask? Well it can mean different things across industries, for example under a health lens, case management relates to the process of assessment, planning, facilitation and advocacy for options and services to meet an individual's holistic needs through communication and available resources. Case management for an environmental surveyor may be a totally different definition and relate to the process of analysis, rating, triaging and reporting of specific environmental impacts or events.

What the majority of case management processes have in common is that they relate to business derived events, they require inputs, there is nearly always some analysis to determine the treatment of the case, and finally there are outputs in the form of reporting, notifications and other calls to action.

Most recently we have delivered variations of case management solutions on Microsoft's Power Platform stack of technology and applications. The Power Platform is positioned like no other to integrate existing business and system data to enrich solutions in real time, whilst providing a common and integrated user experience across the entire M365 application suite. Having a solution that is secure, trusted, integrated and easily configurable is a game changer and something our passionate team of consultants love to demonstrate to anyone willing to listen.

Soupian Du Jour

Nick recently joined us as our Front End React Developer, bringing his expertise to the table.

Let's get to know Nick!

What's your specialist field and what do you like about it?
Styling, I love how creative you can get with it.

What's something we need to know about you?
I'm the nicest person in the world, until you break out the board games.

What's your favourite music genre?
Lofi hip hop

Connect with Nick

In Case You Missed It

Our Blogs

3 Soft Skills for Delivering Successful IT projects

Read any article covering digital transformation; the hot-button technical skills and tools will be covered at length. From new frameworks to development languages, fresh takes are released daily.

➡ **Read more here**

5 Tips to Developing an Engaging Training Session

Since there is constant change and digital transformation across the business landscape, we're seeing employees feeling frustrated and burnt out from learning new software and systems. The training process can also be overwhelming for the trainer and the trainees.

➡ **Read more here**

Are You Wasting Valuable Time During Meetings?

Productive meetings have great outcomes, but unfortunately, many things can derail meeting productivity. The result? We end up wasting a lot of people's time.

So, how do meetings become unproductive?

➡ **Read more here**

Did you enjoy our newsletter?

Because we hope you do!