

The Inside Soup

June 2025

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Mojo spotlight

We're thrilled to share some joyful news this month! A huge congratulations to Haley, our Strategy & Transformation Practice Manager, on the safe arrival of baby Charlie! Haley will be taking some well-deserved time off to enjoy her new little teammate and will return towards the end of the year.

We're also excited to share that our Marketing & Brand Manager Lucy is heading off on maternity leave and will return this time next year. We believe in backing our Mojo Soupian's not just in their careers, but in all of life's big moments - including the incredible adventure of making the next generation of Mojo kids!

Back in the office, we've introduced Midweek Mojo - a new rhythm designed to boost connection and reignite our "Connected Brilliance." Every Wednesday, you can count on finding the Mojo crew in full swing at Mojo Soup HQ. No guessing games, just vibrant energy, spontaneous chats by the coffee machine, and plenty of time for both collaboration and focused work.

If you've been thinking about catching up with one of our consultants or want to pop in for a brainstorm, Wednesdays are the perfect day to do it. Whether it's to workshop ideas or grab a coffee, we're here and would love to connect!

So, mark a Wednesday in your calendar and find your Midweek Mojo with us!

Project spotlight

Executive leaders of large organisations want clear answers: How are we tracking against strategy? Are we investing in the right areas? However, when teams capture data in disconnected ways and reporting tools can't scale, those answers can be too slow or too shallow.

That was the challenge facing our Customer, a large state government department. With multiple divisions managing their own data in separate spreadsheets, there was no consistent way to roll up reporting to the Director-General and Minister. Strategic goals were clear, but visibility of progress was difficult to see.

Our App & Innovation team worked alongside our Customer to design and deliver a solution that brought strategy and operations together. Using a SharePoint-based front end and Power BI reporting, we created a single platform where teams could enter data once and report consistently - from local operational actions right through to high-level KPIs.

The platform now supports more than 350 users across the department. Strategic KPIs are updated quarterly, while monthly reporting ensures leaders stay connected to what's happening on the ground. Most importantly, they now have a single view of performance that links investment and activity to impact.

What started as a basic MVP has grown into a mission-critical tool, built with scalability, accessibility and clarity in mind.

If your executives are asking for insight that your current tools can't deliver, we can help. Book a chat with our App & Innovation team!

Chat with our App & Innovation Team

Community spotlight

We're passionate about customer experience here at Mojo Soup and our Head of Experience, Kat Lee, is helping us take it to the next level! Recently, Kat attended X4 Sydney 2025, an industry event focused on the future of customer and employee experience. With insights from some of the best minds in CX and EX, she's bringing back fresh thinking to improve the way we listen, learn, and evolve - from how we engage with our Customers to how we support our people internally.

Capturing feedback and turning it into action is something we care deeply about. Whether it's through post-project reflections, quick surveys, or honest conversations, your input helps us work smarter and stay human.



Back at HQ, our second Mojo Morning Tea Bake-Off turned the office into a pop-up cafe! With the smell of espresso in the air and plates of sweet treats lining the kitchen bench, the atmosphere was warm and full of laughter. The unofficial barista competition kept things lively (and highly caffeinated), and a mix of homemade and store-bought goodies fuelled the fun.



In case you missed it

The Conversation



Building future-ready councils: how capability maturity models guide smarter decisions

Are your systems ready to support the future you're planning for? We break down capability maturity models and why councils are embracing them.

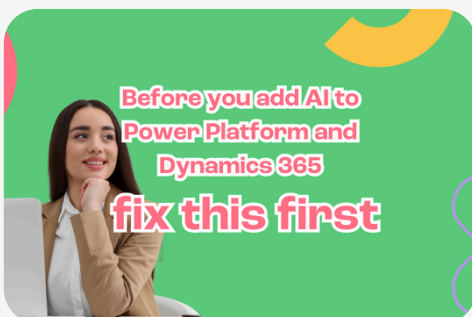
[➔ Read more here](#)



For the love of data – Why governance is key to better analytics

Many businesses struggle with inconsistent data. We explain why data governance is the key to building trust, improving decisions, and unlocking true value from data.

[➔ Read more here](#)



Before you add AI to Power Platform and Dynamics 365, fix this first

Most businesses make one critical mistake before adopting AI - find out what it is, plus what steps you can take now to demonstrate your team's AI readiness.

[➔ Read more here](#)

Thank you for reading!

We hope you enjoyed reading our newsletter as much as we enjoyed making it!

