

The Inside Soup December 2023



Mojo Spotlight

We can't believe we are already approaching the end of the Calendar Year. And what a year it's been here at Mojo Soup HQ.

It's been a year of evolution for us as we've continued to grow our team and capabilities to deliver new levels of Connected Brilliance to our Customers. With 10 new team members, 65 project wins, and over 22,000 hours of work delivered, we're definitely looking forward to taking time with our friends and family to rest, re-energise and re-connect ready for 2024.

You'll have seen that we recently bolstered our Data and AI capability, adding [Jared](#) and [Haley](#) to our team. They're hitting the ground running and we're looking forward to expanding our talent, tools and technologies in this space – so please shout out if you're looking for any support.

As with every seasonal period, we know our Customers, people and community are keenly waiting for our Xmas themed email which will be coming out any day now. You'll have seen the teaser on our [LinkedIn page](#) – see if you can work out the theme!

Finally, from all of us at Mojo Soup, we'd like to thank you for all of your continued support of our team and our business. We're so proud to be able to support so many amazing Customers and be supported by so many advocates of our capable team.

Wishing you all the very best for a much deserved rest over the festive season and we'll see you full of Soupian energy and inspiration in 2024.



Project Spotlight

At Mojo Soup, Customers sit at the centre of everything we do. And we work to ensure their happiness at all times through our CX program. If you've heard from us more than usual this month, it's because we've been focusing on our Connected Brilliance challenge – picking up the phone to re-connect with our customers.

In a world where email has taken precedence, it's been refreshing and surprising to see the responses from a simple phone call or in-person visit.

David Lockie and Euan Kennedy visited Sydney to see Kat Lee, and share insights with Customers in New South Wales, including a lunch and learn with the Department of Customer Service NSW, a breakfast meeting with Audit Office NSW, and some workshops with our valued partner the Skotte Group.

In Brisbane, our team hit the streets to spend time with a variety of Customers to bring some festive cheer whilst trying not to melt into the pavement...it's been a hot few weeks!

And on the phone, we've been committing ourselves to call as many Customers as we can each day to re-connect, say hello and mobilise on our behaviour of 'being human first, technician second'.

So this festive season, we encourage everyone to pick up the phone to re-connect. It's a project we've thoroughly enjoyed!



Tech Spotlight

As part of this year's Microsoft Ignite, an annual conference for developers and IT professionals, a comprehensive vision for the new Planner was unveiled. This vision integrates tasks, plans, and projects into a single unified solution that aims to revolutionise work management.

The new Microsoft Planner, set to roll out in early 2024, promises to bridge these gaps by merging Tasks, To Dos, Plans, and Projects into a unified solution integrated into the workflow. This updated Planner is designed to be powerful, collaborative, scalable, and AI-assisted using Copilot. It aims to cater to the needs of today's workforce while being adaptable for future scalability.

Want to know more? Read our blog [here!](#)



Community Spotlight

In a heart-warming turn of events, our very own Daniel Monger, Principal Consultant, recently embraced the holiday spirit by volunteering as Santa Claus at a Christmas party for residents in his local community.

As families gathered at their local oval, Daniel, ahem, Santa Claus made an appearance with his jolly and welcoming presence. Dressed in the iconic red suit trimmed with white fur, Santa Claus radiated warmth and kindness with a twinkle in his eye. Of course, Santa listened attentively to the wishes of each wide-eyed child, and posed for family photos, spreading happiness and holiday cheer.

The evening continued with live entertainment, treats from local food trucks, and the transformation of the space into an enchanting outdoor cinema for a screening of the holiday classic, Elf.

Well done Daniel for contributing to the success of your community event!



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Ho!



Soupian Du Jour

Pooja is a Data Engineer within our Insights and Analytics team and a passionate advocate for best practice in data. Bringing diverse expertise spanning a wide range of industries, Pooja leverages her practical programming skills and proficiency in Microsoft Azure technologies to consistently deliver immersive and insightful results.

Let's get to know Pooja!

What's something we wouldn't see on your resume?

My passion for cooking. It provides me with a chance to unwind and think, it is my personal space to reflect and recharge.

Most exciting thing about starting at Mojo Soup?

Flexibility. I have the freedom to explore different types of technology stacks, instead of being limited to just one.

Last book you read?

Currently reading War of Lanka which is a very fresh perspective of Ramayana (Hindu epic)



[Connect with Pooja](#)

In Case You Missed It

The Conversation



Exploring Agile Work Items in Azure DevOps

Azure DevOps is a flexible and powerful platform which offers a wide range of tools and features for managing software development projects. One of its key components is the Work Items feature.

➔ [Read more here](#)



How We Create a Positive Workplace Culture

A good workplace culture makes people work together better, feel happier, work more efficiently, and improved employee satisfaction. So, how do we foster a positive workplace culture at Mojo Soup?

➔ [Read more here](#)

Thank you for reading!

We hope you enjoyed reading our newsletter as much as we enjoyed making it!

