

The Inside Soup

August 2025

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Mojo Spotlight

If you've been reading our newsletters, you would have read about how our Strategy & Transformation team delivered a workshop to the team as part of our Q3 wrap up. The focus of that workshop was around testing – who needs to do it, what it means, when it needs to happen, where criteria and outcomes should be stored, and why it is so critical.

Since that stellar walkthrough, the S&T team have spent time consulting internally with folks in our business about the type of testing frameworks we're using on each of our projects. Taking these concepts and operationalising them consistently across the business is what we love to see.

However, balancing high collaboration with high traceability in project delivery is more than just our testing process or the way we approach business analysis – it is the backbone of our delivery framework, our Mojility. Over the past few months, the team has undertaken a gap analysis of this framework, examining how we categorise documentation, track and book time, and identify opportunities to better leverage our tools to extract data and drive improvements through a consistent, structured approach.

In parallel, we have also been conducting a deeper review into the expectations and deliverables across projects of varying sizes small, medium, and large. This work is focused on setting clear standards for what must be delivered internally (such as structured handover materials) and externally (such as as-built documentation). By aligning these deliverables to project scale, we can create greater consistency, reinforce accountability and ensure both teams and stakeholders receive outputs that are purposeful, professional, and built for long-term value.

This opportunity to pause and critically review ourselves is something we don't take for granted. As a professional services organisation, we are driven by our commitment to deliver exceptional outcomes for our customers, but it's equally important that the way we operate internally reflects the same standards we promise externally. In other words, we want to ensure we are practicing what we preach.

Our commitment to continuous improvement is part of our DNA, and so far we've found that there is some work to do for us to all align on how we project manage, define deliverables and approach testing. By addressing these gaps, we can build even stronger foundations, ensuring our people, processes and tools are working seamlessly together to support both our team and our customers.

Project Spotlight

This month, we are thrilled to showcase a project that is especially meaningful to us. It is not often that we get the chance to revisit and enhance a solution we originally delivered, but this project gave us exactly that opportunity.

Working with the Department of State Development, Infrastructure, and Planning, we built on 8 years of learnings from Queensland's whole-of-government infrastructure reporting cycle. The project focused on two key streams: improving the way people think about their data and helping agencies refine the way they view and manage their projects.

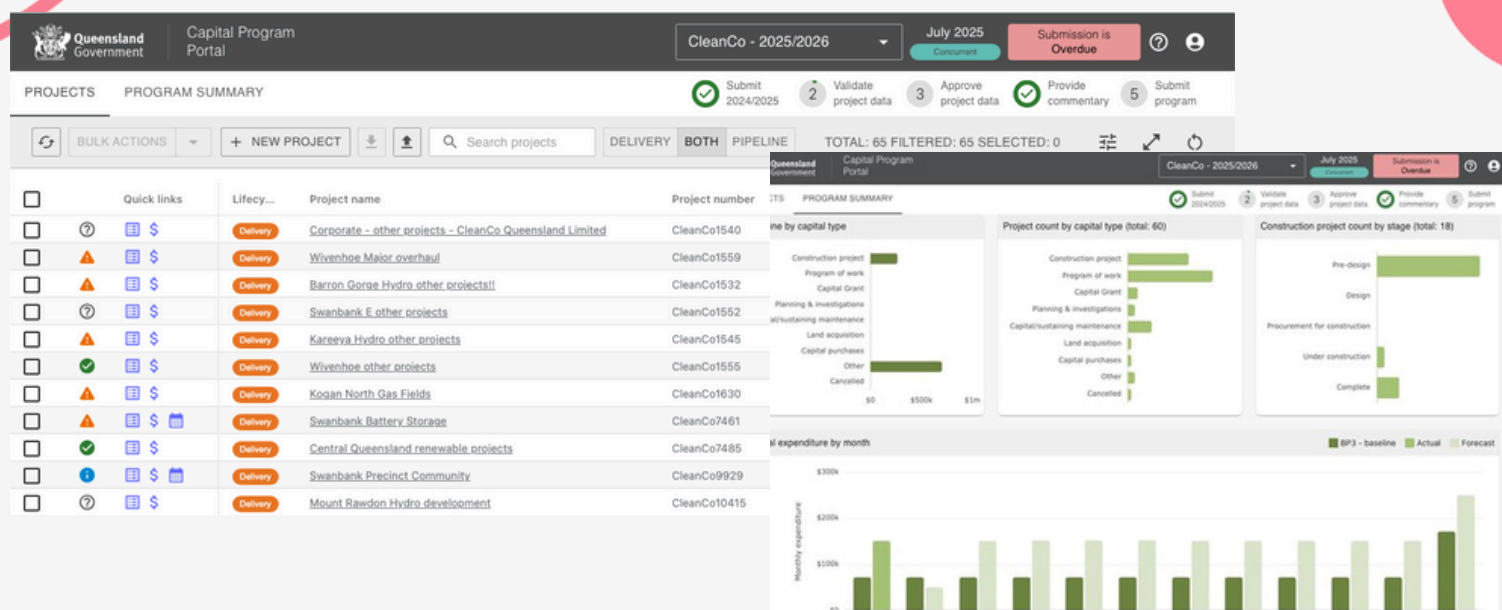
A major part of this initiative was uplifting the usability of the CPPortal. Eight years is a long time in the world of web applications, and almost nothing could simply remain "as is." From user flows to performance to UX, everything needed a fresh approach. The result was a complete transformation of the interface, which has been rewarding for us as the original creators, and equally valuable for our customer as they continue to evolve their reporting capability.

The impact is already clear. The refreshed solution is improving efficiency, simplifying reporting, and consolidating pipeline delivery data across government. It is also opening up new ways of looking at reports from the ground up, drawing on the stories hidden in the data, and unlocking insights from many years of historical infrastructure project information in Queensland.

Today, the system supports more than 200 users across 40+ government agencies, driving collaboration and creating a stronger foundation for decision-making.

Looking ahead, this project sets the stage for even greater possibilities. By investing in modernisation and reimagining how information is captured and shared, agencies now have a platform that will continue to grow with them. We are proud to have partnered on this journey and look forward to seeing how this transformation helps shape the next chapter of infrastructure planning and delivery in Queensland.

If you're interested in learning more about how we did this, contact our Digital & App Innovation team [here](#).



Soupian Du Jour

Pravin Krishnan is our curious and creative Data & AI Consultant!

Let's get to know Pravin!

How would you describe yourself in 3 words?

Approachable, inquisitive, and light-hearted.

What are some of your favourite activities to do outside of work?

I enjoy cooking, pub trivia, and catching up on TV shows and movies.

What were you doing for work prior to joining Mojo Soup?

I was previously working at an insurance company as a Power BI developer. I was involved in part of a transformation project migrating legacy crystal reports into Power BI.

Last movie you watched?

I tried to watch the new Superman movie...but I couldn't finish it!



[Connect with Pravin](#)



In Case You Missed It

The Conversation



The road to become an AI-enabled organisation

Find out how Mojo Soup helps businesses leverage AI for smarter decisions, innovation, and transformation with ethical, human-centered AI solutions.

➔ [Read more here](#)



Collaboration is king: The magic that happens when clients connect

See how the Mojo team built an accelerator solution for a customer to cut down report generation time by 70%

➔ [Read more here](#)

Thank you for reading!

We hope you enjoyed reading our newsletter as much as we enjoyed making it!

